

## About the Emergency Services Program

We provide high quality, culturally competent behavioral health assessments, interventions and stabilization services for adults, teens and children who have a psychiatric emergency.

**24 hours a day. 7 days a week.**

**365 days a year.**

**A faster alternative to the emergency room.**

### **Paying for Services**

We will see anyone in need within the greater Haverhill area, regardless of insurance.

### **Locations:**

**We are a mobile crisis team, so we will see you or your loved one in your home, school, our office or other locations.**

### **We serve the following areas:**

**Amesbury, Boxford, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury.**

### **Walk-ins welcome at our office:**

**62 Brown St. Suite 305, Haverhill, MA 01830**

**To avoid a wait, please call first.**

**800.281.3223 P**

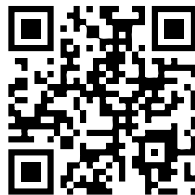
**978.521.7777 P**

**978.521.7767 F**

## **About Lahey Health Behavioral Services**

We provide a range of outpatient, inpatient and residential care, including mental health clinics; addiction treatment; family services; mobile crisis teams; psychiatric treatment and school-based programs for children and teens.

**We serve communities  
in Greater Boston,  
the North Shore and  
the Merrimack Valley,  
Massachusetts.**



Scan with smart phone to  
access our website.

**NebHealth.org**

# Psychiatric Crisis Team

Haverhill Emergency Psychiatric  
Assessments & Services



# Community Crisis Stabilization Program

The Community Crisis Stabilization (CCS) Program is a six-bed program for adults (18+) who have MassHealth, Medicare, or who are uninsured. The typical length of stay is 3-5 days.

## Our Services:

- Medication evaluations
- Care management
- Supportive environment
- Individual and group counseling
- Coordination of care with other providers, family and other natural supports.

## How to Get Referred:

To be admitted to the CCS, you or your loved one must be evaluated by our crisis team.

## Locations:

We have community crisis stabilization programs in:

## Lowell, Lawrence and Salem.

**978.521.7777 P**

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# Our Crisis Team

We can come to you, or you can come to us. Our crisis team includes Master's level clinicians who provide emergency psychiatric and support services.

## Provides mobile services:

- In your home
- At schools
- In outpatient clinics
- At our offices

When needed, we also service Anna Jaques and Merrimack Valley Hospitals.

## Provides follow-up services:

- Face-to-face and telephone support services

## Referrals to:

- Outpatient mental health clinics
- Partial hospitalizations
- Detox
- Community crisis stabilization unit
- Inpatient psychiatric facilities

## Open 7 days a week

- Available for on-site evaluations as a faster alternative to emergency rooms
- Call for an appointment or walk-in

**800.281.3223**

# Mobile Crisis Intervention

The mobile crisis intervention is a unique level of care for MassHealth and uninsured children and adolescents up to age 21.

Our crisis team includes a specially trained Master's level clinician, together with a family partner. A family partner is a person with lived experience taking care of a child with a serious emotional disturbance.

***Our team is available 24/7,  
365 days per year.***

## Follow Up Care

After the initial assessment and intervention, we may remain involved for up to seven days, offering children and their families ongoing support and stabilization services, including:

- Continued individual crisis counseling
- Family meetings
- School meetings
- Referrals to other community services
- Education and support for parents

## How to Get Referred:

To access these services, please call the crisis team.

**800.281.3223**